FINANCIAL POLICIES

We are committed to providing you with the best possible care, and we are pleased to discuss our professional fees with you at any time. A clear understanding of our Financial Policy and your responsibilities is important to our professional relationship.

Medical Insurance Coverage: Insurance is a contract between you and your insurance company. As a courtesy to you, we will send your claims for physical therapy treatments to your insurance company. We will accept assignment of your insurance; however, your copay/co-insurance, any unpaid deductible, and any charges for services not covered by your insurance plan are due at the time of service.

Patient balances that are more than 90 days overdue may be referred to an outside collections company. We will help you receive maximum benefits by providing information as necessary. If we are not in your insurance company's network, acceptance of your insurance will be at our discretion.

If your insurance company has not paid their portion of your treatment charges within 60 days, then you may be billed. You will then have 30 days to pay the balance. It is your responsibility to inform Foothills Physical Therapy if your insurance coverage changes or is terminated.

Self-Pay: We offer a Self-Pay prompt pay option for patients who have no health insurance coverage, or who have an insurance that we do not accept. Payment in full must be made at the time of service, and no insurance claim forms will be produced now or in the future to submit claims to an insurance company.

Minors: Minor patients must be accompanied by a parent or guardian on their first visit.

TennCare: We accept Wellpoint and Bluecare. We do not accept United Healthcare Medicaid (Community Plan, etc.). If you have UHC Medicaid insurance then you will need to go to a participating provider. Please call the number on the back of your insurance card and they should be able to refer you to an in-network provider.

I have read, and I understand the Financial Policies above.

_____   _____
Signature   Date